

City Hall, 200 E. Wells Street, Milwaukee, WI 53202 • www.city.milwaukee.gov

May 14, 2025

Chief Jeffrey Norman Milwaukee Police Department 749 W. State Street Milwaukee, WI 53233

Dear Chief Norman:

We write in strong opposition to the deployment of facial recognition technology by the Milwaukee Police Department. While we understand the desire to enhance public safety and the promises people have made for this emerging technology, we believe these benefits are significantly outweighed by the risks they pose to privacy, civil liberties, and equitable policing. What is worse, given the rhetoric and actions of the current federal administration, the communities we represent have made clear to us that they believe it is particularly unwise and unsafe to implement this technology.

Facial recognition systems are prone to errors, with studies showing higher misidentification rates for people of color, women, and other marginalized groups. Such inaccuracies could lead to wrongful arrests and exacerbate existing biases in law enforcement — biases we know the Milwaukee Police Department has worked for many years to eliminate. Additionally, widespread use of this technology puts a menacing face on law enforcement, creating the perception that the City is not concerned about eroding personal freedoms and chilling free expression.

We urge you to prioritize community trust and transparency by rejecting facial recognition technology and instead invest in proven, non-invasive methods to ensure safety. The robust debate at the Fire and Police Commission made very clear the public interest and concern. We understand that there are no plans to implement this technology at this time. Should that change, however, and should the Department choose to move forward with facial recognition technology, would we ask that it be preceded by a carefully-considered Standard Operating Procedure and that the entire program be discussed openly and in detail with the Common Council.



Chief J Norman May 14, 2025 Page Two

Thank you for your service and your consideration. Should you have questions, please do not hesitate to reach out. We would very much appreciate a written response to this letter.

Sincerely,

Jo Caste Zamoryi

JoCasta Zamarripa Alderwoman, 8th District Marina Dimitrijevic Alderwoman, 14th District

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Alex Brower Alderman, 3rd District

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Marl ACh Mark Chambers, Jr.

Alderman, 2nd District

Sharlen Moore Alderwoman, 10th District

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José G. Pérez Alderman, 12th District

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Russell W. Stamper, II Alderman, 15th District

¹ A precis of one such study, conducted by the Massachusetts Institute of Technology and Stanford University, is available here: https://news.mit.edu/2018/study-finds-gender-skintype-bias-artificial-intelligence-systems-0212