Changes to your GO Pass

Dear GO Pass passholder:

Please read this information carefully.

As you may have heard, the GO Pass program has changed to help support the sustainability of the transit system and viability of the program. Our records indicate that you qualify for the updated program.

The updated program ends free rides. GO Pass riders will now pay $1 a day to ride any MCTS bus.

Please read the information below for a timeline of changes and steps to continue receiving the benefits of the GO Pass. Also, please see the separate sheet that explains how you will use your GO Pass on the bus beginning June 26, 2017.

Timeline

April 2017 – Letters sent to all current GO Pass passholders updating them on their status. Eligible riders continue to ride free until June 26, 2017.

June 26, 2017 – New GO Pass fare goes into effect. GO Pass riders will need to pay $1 a day to ride any MCTS bus. Also, administration of the GO Pass program (i.e. issuing new and replacement GO Pass cards) changes from MCTS administration to the Milwaukee County Aging and Disability Resource Centers (1220 W Vliet St, 3rd floor).

- Please see the attached document with directions on how to use your GO Pass on the bus

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OPERATOR – MILWAUKEE TRANSPORT SERVICES, INC.

Tips

- **ALWAYS** tell the bus driver you are using your GO Pass **BEFORE** touching the pass on the farebox, or the cost of a full fare ride will be deducted from your card's balance.
- You will be able to use cash on the bus to pay for your GO Pass but the easiest and quickest way is to use Stored Cash Value on your GO Pass.
- To load Stored Cash Value on your GO Pass, visit any of the more 90 fare outlet locations across Milwaukee County.
- Go to RideMCTS.com or call (414) 344-6711 to find a fare outlet near you. Examples of fare outlets include Pick 'N Save and El Rey grocery stores.